

Friday, November 13, 2009

Location: Foundation House - (Main house & Conference room A - 2nd floor)
8615 Euclid Avenue
Cleveland, OH 44195

SESSION #2

7:30 – 8:00 AM	Continental Breakfast	
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8:00 – 10:30 AM	Emotional Intelligence (Part 1)	Deborah O’Neil, Ph.D. Assistant Professor Department of Management College of Business Administration Bowling Green State University
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10:15 – 10:30 AM	Break	
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10:30 AM – 12:00 PM	Cleveland Clinic: Present State & Future Opportunities	Joseph Hahn, M.D., M.B.A.
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12:00 – 1:00 PM	Lunch	
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1:00 – 4:00 PM *Will break for 15 minutes	Emotional Intelligence (Part 2)	Deborah O’Neil, Ph.D.
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4:00 – 4:15 PM	Group reflections: How today’s topics relate to business plans	
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4:15 – 4:30 PM	Business plan refresher	Liz Matuk, Senior Project Manager, Clinical Affairs
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4:30 – 5:00 PM	Business plan group breakout session	Liz Matuk
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